



Name of the Trading Member	ELITE WEALTH ADVISORS LIMITED	
Address & Tel. No. of the Regd. Office of the Trading Member	Casa Picasso, Golf Course Extension, Near Rajesh Pilot Chowk, Radha Swami, Sector-61 Gurugram HR 122001	
Address & Tel. No. of the Corp. Office of the Trading Member	S-8, DDA Shopping Complex, Mayur Vihar Phase-1, Delhi-110091 Tel.: 011 42445757, Fax : +91-11-22795783	
SEBI Registration No. and Member Id of the Trading Member	INZ000186539	
	NSE	08051
	BSE	3162
Name, Designation & Tel. No. of the Contact Person in the Main Office of the Trading Member	Mr. RAVINDER PARKASH SETH Director TELEPHONE NO : 011-42445757, FAX NO : 011-22794302 EMAIL : info@elitewealth.in	

FOR INVESTOR GRIEVANCE

Dear Investor,

In case of any grievance / complaint against Elite Wealth Advisors Limited Investor Grievance Email ID: investorquery@elitewealth.in

• Please contact Compliance Officer of the Elite Wealth Advisors Limited on email-id compliance@elitewealth.in and

Phone No. – 011 42445757

• If not satisfied with the response, you may contact the concerned Exchange at the following –

	Web Address	Contact No	Email-id
BSE	www.bseindia.com	022 2272 8517 /8097	is@bseindia.com
NSE	www.nseindia.com	18002660058	nseiscmum@nse.co.in nseiscdel@nse.co.in
CDSL	www.cdslindia.com	18002005533	complaints@cdslindia.com
NSDL	www.nsdl.co.in	(022) 2499 4200	relations@nsdl.co.in

You can also lodge your grievances with SEBI at <http://scores.gov.in>. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.

Do's

- Always deal with the market intermediaries registered with SEBI / stock exchanges
- Collect photocopies of all documents executed for registration as a client, immediately on its execution. Ensure that the documents or forms for registration as Client, are fully filled in
- Give clear and unambiguous instructions to your broker / agent / depository participant.
- Insist on reading and signing a standard 'Risk Disclosure Agreement'.
- Always insist on contract notes from your broker. In case of doubt in respect of the transactions, verify the genuineness of the same on the Exchange website.
- Always settle the dues through the normal banking channels with the market intermediaries.
- Before placing an order with the market intermediaries, please check about the credentials of the companies, its management, fundamentals and recent announcements made by them and various other disclosures made under various regulations. The sources of information are the websites of Exchanges and companies, databases of data vendor, business magazines et.
- Insist on a duly signed Contract Note in specified format for every executed trade within 24 hours of trade, highlighting the details of the trade along with your UCC.

Don'ts

- Don't forget to take note of the risks involved in an investment.
- Don't execute any documents with any intermediary without fully understanding its terms and conditions.
- Don't share your trading password.
- Do not deal with any unregistered intermediaries.
- Do not undertake off-market transactions as such transactions are illegal and fall outside the jurisdiction of the Exchange.
- Do not enter into assured returns arrangement with any Member
- Do not get carried away by luring advertisements, rumours, hot tips, explicit/ implicit promise of returns, etc.



Name of the Trading Member of NCDEX / MCX	ELITE COMTRADE PRIVATE LIMITED	
Address & Tel. No. of the Regd. Office of the Trading Member	S-8, DDA Shopping Complex, Mayur Vihar Phase-1, Delhi-110091 Tel.: 011 42445757, Fax : +91-11-22795783	
SEBI Registration No. and Member Id of the Trading Member	INZ000023331	
	MCX	12325
	NCDEX	01075
Name, Designation & Tel. No. of the Contact Person in the Main Office of the Trading Member	Mr. RAVINDER PARKASH SETH Director TELEPHONE NO : 011-42445757, FAX NO : 011-22794302 EMAIL: info@elitewealth.in	

FOR INVESTOR GRIEVANCE

Dear Investor,

In case of any grievance / complaint against Elite Comtrade Private Limited Investor Grievance Email ID: investorquery@elitewealth.in

•Please contact Compliance Officer of the Elite Comtrade Private Limited on email-id compliance@elitewealth.in and Phone No. – 011 42445757

•If not satisfied with the response, you may contact the concerned Exchange at the following –

	Web Address	Contact No	Email-id
MCX	www.mcxindia.com	011-23467500/- 6658 4000	grievance@mcxindia.com
NCDEX	www.ncdex.com	(+91-22) - 66406789	ig@ncdex.com

You can also lodge your grievances with SEBI at <http://scores.gov.in>. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.

Do's

- Trade only through Registered Member soft he Exchange. Check from the Exchange website at [http://www.mcxindia.com/SitePages/ Members Details.aspx](http://www.mcxindia.com/SitePages/Members%20Details.aspx) or <http://www.ncdex.com/Membership/MemDirectory.aspx> to see whether the Member is registered with the Exchange.
- Insist on filling up a standard 'Know Your Client (KYC)' form before you commence trading.
- Insist on getting a Unique Client Code (UCC) and ensure all your trades are done under the said UCC.
- Insist on reading and signing a standard 'Risk Disclosure Agreement'.
- Obtain a copy of your KYC, Member-Client Agreement and/ or other documents executed by you with the Member, from the Member.
- Cross check the genuineness of trades carried out at Exchange through the trade verification facility available on MCX/NCDEX website. The trades can be verified online at <http://www.mcxindia.com/SitePages/VerifyTrade.aspx> or <http://www.ncdex.com/MarketData/TradeVerification.aspx> where trade information is available up to 5 working days from the trade date.
- Insist on a duly signed Contract Note in specified format for every executed trade within 24 hours of trade, highlighting the details of the trade along with your UCC.

Don'ts

- Do not deal with any unregistered intermediaries.
- Do not undertake off-market transactions as such transactions are illegal and fall outside the jurisdiction of the Exchange.
- Do not enter into assured returns arrangement with any Member
- Do not get carried away by luring advertisements, rumours, hot tips, explicit/ implicit promise of returns, etc.