

ELITE WEALTH LIMITED

Investor Grievances Mechanism

At Elite Wealth Limited, we are committed to giving our investors the finest possible service. We make it simple for you to obtain information about our goods and services, and we also facilitate the resolution of your complaints. By fixing your issue, we can evaluate our procedures and take the required precautions to keep it from happening again. Our goal is to address your issue in a fair, courteous, and timely manner.

Level 1

An Investor may write to mfsupport@elitestock.com or Contact on 9821499140 for any query and clarification.

Level 2

In case of any grievance / complaint, an investor can send their complaint @ investorquery@elitewealth.in. This e-mail id is monitored by the compliance department on daily basis.

Or

An investor can visit our corporate office for logging any grievance / complaint at –

S-8, DDA Shopping Complex Near Jeevan Anmol Hospital, Mayur Vihar, Delhi, 110091

All the Investor Grievances received shall be verified and scrutinize by the compliance department and it would initiate necessary steps to resolve the complaint within 1 -2 working days of the receipt of the complaint.

Level 3

If the clients are still not satisfied with the resolution proposed at Level 2, then he can write to our Grievance Redressal Officer at: compliance@elitestock.com and Contact at 01142445701.

Level 4

SEBI SCORES

In case Investors do not receive a response within 30 business days of approaching the EWL, or if they are not satisfied with the resolution received from the EWL, they can escalate their issues to SEBI (Securities and Exchange Board of India) and update their complaints on SCORES (SEBI Complaints Redress System). SCORES allow investor to lodge his complaint online with SEBI and subsequently view its status on their website.

SEBI SCORES Website Link: <http://scores.gov.in/>